WHERE CONTERS

Why Should Cities Choose Scooters & How Should they Regulate Them?

Dave Thienel DFW - Operations Manager Lime



What Scooters Can Do for Cities



What Happens When Scooters Meet Cities?

How Should Cities Regulate Scooters?

What Scooters Can Do for Cities



What we've learned from working with 100+ cities...



R

25+ million car trips prevented 9,000+ tons of carbon saved and we're just getting started

C40 Climate summit: Cities step up on environmental policy

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First Mile/ Last Mile

Climate

Goals

Anti-Congestion

> Serve Transit Deserts

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First Mile/ Last Mile

Climate

Goals

Anti-Congestion

> Serve Transit Deserts

Micromobility could replace 48% of car trips in 10 US cities

Oakland Congestion vs Lime Trips



Lime data shows that in Oakland approximately 55% of Lime trips happen during peak commute hours between 6-10AM and 3-7PM.



♥ United States Postal Service 1 5 min @ 10 min ★ 15 min ぱ 5 min © Depart at 12:05 PM OPTIOI Recommended route ★ 5 > @ 44 10 min 12:06 - 12:16 PM \$2.75 In 7 min & 14 min from NE 45th St & 7th Ave NE Other options ★ via NE 45th St 15 min 0.7 mi @ Lime-E 9 min Electric bike · Battery 26.4 mi \$2.00 2 min walk · 15 others nearby Estimated cost © Uber 5 min 2 min away \$4-\$7	NS 1≯
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0.7 mi 0.7 mi 0.2 mi Electric bike · Battery 26.4 mi Stumated cost Uber 5 min	
Electric bike · Battery 26.4 mi \$2.00 2 min walk · 15 others nearby Estimated cost	
%— Within 6 months	
Within a year	
% — Over a year ago	

45.5% -- Never







BRONX

ASTORIA

BROOKLYN

CONEY ISLAND CLASON

CORONA FOREST HILLS

EAST NEW

YORK

QUEENS

ROCHDALE

FAR ROCKAWAY

What Happens When Scooters Meet Cities?



Gartner Hype Cycle







Scooter Complaints Drop with Time





Promising Ideas

Rio de Janeiro Comfort Mode





San Diego Beach Path Speed Limits





Counterproductive Ideas

San Francisco Lock-To





Phoenix / Tel Aviv Geofence Parking Corrals





How Cities Should Regulate Scooters: 8 Ideas



Proper starting fleet + "Dynamic" Caps

"App Opens" Demonstrate Unmet Demand for Scooters

100.000

2019-06-1

Cumulative Users

Cumulative Trips

Cumulative App Opens

2019-06-30

DATE

2019-07-07

2019-06-23

Iscooter per 100 residents
Norfolk, Salt Lake City, Miami

Avoid unlimited "Wild West"



Permit or Request for Proposals: 2-4 Operators San Antonio, Nashville

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Bonuses for meeting city goals

Criteria	Fleet Bonus
Anti-sidewalk riding tech introduced	+0 to 20%
Proper parking technology introduced	+0 to 20%
Safety training workshops organized	+0 to 15%
Scooters utilized more than 4 trips per scooter per day (outside equity zone)	+0 to 35%
Scooters utilized more than 2 trips per scooter per day (inside equity zone)	+0 to 35%
Demonstrate reduction in Vehicle Miles Traveled	+0 to 35%
Good partner to the city	+0 to 15%

Clear fleet bonus targets
Portland



Make sure scooters can be found





Downtown San Diego: Abundant scooter parking corrals

Scooters no more than 60 steps from any building
Density-based approach

Use fees to build safe infrastructure

State & Local Taxes/Fees, Cents Per Mile



Fees proportional to impact (not more than cars)
Mind total trip cost for commuters

Align incentives to make scooters available everywhere

PIANOS

Draft of Equity Emphasis Areas: Washington, DC



Uncapped, no-fee scooters for low income areas Hitting ride targets = bonus in non-equity fleet

Use data to guide city planning



Mobility Data Standard
Respect rider privacy

Capture Scooters Potential & Make Them Work for All



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